

What sets HMS Apart?

➤ Trust

Organizations trust us to provide EAP because we are experts in our field. This trust is established by the quality of service provided in everything we do and further by partnering with HR representatives to evaluate organizational needs and EAP satisfaction.

➤ EAP Model of Delivery

HMS' mandate is: To ensure that employees have access to counseling when they need it, no matter the location. We believe that clinical issues are more effectively resolved in face-to-face counseling rather than telephonically. Therefore, we place great emphasis on ensuring maximum coverage capability for in-person counseling for all employees of a client organization. Many models of EAP delivery focus more extensively on telephonic counseling and web-based services, and although there is a role for these alternative means of counseling (and proudly offer them ourselves), we believe they cannot effectively replace in-person counseling as the optimal choice for resolution of personal issues.

➤ One-Source Service Access

Whether employees are accessing EAP counseling or Work/Life programs, they do so quickly and efficiently because one toll-free number (800-343-2186) and/or website (www.hmsincorp.com) connects them *seamlessly* to all of our services.

***Helping Organizations Retain
Their Most Valuable Asset***